An introduction to stairs and stair components.

The complete stair system.
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Your Staircase
The staircase is the centerpiece of your home. By function it is a very visible part of the architecture. By design it reflects your style. Whether traditional or contemporary, and virtually everything in between, Compleat Stair can help your dream stair become a reality.

Materials and Custom Design
We are stair designers, fabricators, and installers. We handle a wide range of materials including paintable and stain grade wood, exotic woods, and metal balusters. Custom work is our specialty and we can even create unique, one of a kind items. If you have something in mind or have even seen a design in a magazine, talk to us. We will work with you to develop just the right look for your home.

Custom Work
We can coordinate the design and installation of your stairs with the builder of your new home, or renovation of your existing home. Our computer aided design department can provide creative ideas or work with your architect.

Show Room
Our sales team will gladly come to you and custom measure your project. We also have a showroom near Historic Downtown Kennesaw where we display various stair components. Call us to schedule an appointment that is convenient for you.

Let Compleat Stair make your custom stair come to life.
Stair Types

Custom Manufacturing and Installation
Our engineered staircases are manufactured in our Kennesaw, Georgia facility. All pricing is F.O.B Kennesaw. At Compleat Stair, we do not only provide you with quality stairs and stair parts, we provide installation services as requested for the project. Ask a sales associate for carrier information or installation services.
Making custom stair designs come to life
Design - Production - Installation
The following items on this page may not be stocked items. Please contact a salesperson for assistance.
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**Exterior Balusters**: can be turned in many species of wood. These DO NOT come in pressure treated materials. Exterior balusters must be primed by customer BEFORE installation.
The following items on this page may not be stocked items. Please contact a salesperson for assistance. BHR = Bending Handrail Available; Bending Mould Required.
Due to the number of handrail profiles, the “x” in the fitting number represents the particular rail style.
The following items on this page may not be stocked items. Please contact a salesperson for assistance.

### Hardware/Glue

<table>
<thead>
<tr>
<th>Year</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2003</td>
<td>5/16” x 3 1/2” Rail Bolt Kit</td>
</tr>
<tr>
<td>2004</td>
<td>5/16” x 6” Newel Bolt Kit</td>
</tr>
<tr>
<td>2006</td>
<td>Suretights</td>
</tr>
<tr>
<td>2007</td>
<td>Baluster Screws</td>
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<tr>
<td>2008</td>
<td>Construction Adhesive</td>
</tr>
<tr>
<td>2009</td>
<td>Metal Epoxy Glue</td>
</tr>
</tbody>
</table>

#### Profiles

<table>
<thead>
<tr>
<th>Code</th>
<th>Profile</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1112</td>
<td>Stringer</td>
<td>2009 Metal Epoxy Glue.</td>
</tr>
<tr>
<td>1116</td>
<td>Step Tread</td>
<td>2010 Metal Epoxy Glue Gun.</td>
</tr>
</tbody>
</table>

#### Tread Details

- **2003 Baluster Screws**: 5/16” x 3 1/2”
- **2004 Newel Bolt Kit**: 5/16” x 6”
- **2006 Suretights**: 2007 Baluster Screws
- **2008 Construction Adhesive**: 2009 Metal Epoxy Glue
- **2009 Metal Epoxy Glue**: 2010 Metal Epoxy Glue Gun

#### Tread Types

- **Plain Tread 811**: (Standard 1”x11 1/4”x) 36”, 42”, 48”, 54”, 60”, 72”
- **Reversible Return Tread 811**: (Standard 1”x11 1/4”x) 48”, 54”, 60”, 72”
- **Double Return Tread 811**: (Standard 1”x11 1/4”x) 48”, 54”, 60”, 72”

### Tread Dimensions

- **8005 Single Bullnose Tread**: Specific Dimensions Required, Coded: 48”, 54”, 60”, 72”
- **8010 Single Bullnose Kit**: Includes 6 1/2” Riser, Specific Dimensions Required, Coded: 48”, 54”, 60”, 72”
- **8006 Double Bullnose Tread**: Specific Dimensions Required, Coded: 48”, 54”, 60”, 72”
- **8020 Double Bullnose Kit**: Includes 6 1/2” Riser, Specific Dimensions Required, Coded: 48”, 54”, 60”, 72”

### Tread Colors

- **Oil Rub Bronze**, **Black**, **Brass**, **Chrome**, **Copper Vein**, **Dull Chrome**, **Nickel** and More

### Tread Nosings

- **0200 11/4” Tread Nosing**: 2001 Handrail Bracket Colors: Oil Rub Bronze, Black, Brass, Chrome, Copper Vein, Dull Chrome, Nickel and More
- **6005 5 1/4” Nosing/Landing Tread**: Plain Tread 811 (Standard 1”x11 1/4”x) 36”, 42”, 48”, 54”, 60”, 72”

### Tread Lengths

- **81136 ROP = 36” Red Oak Plain Tread**
- **81148 ROR RH = 48” Red Oak Right Hand Return Tread**

### Tread Specials

- Longer depth/length special treads available upon request.
Have your dreams become reality with your own custom crafted box newel. Accessorize your box newel with trim and detail. (Please note that size of box newel will also determine the detail of the box newel.)

The following items on this page may not be stocked items. Please contact a salesperson for assistance.
All stock metal balusters come in a standard satin black finish. Other colors are available upon request and are special order. Contact a sales associate for availability and installation services.
Anatomy

**Tread:** The upper horizontal part of a staircase, the actual step you walk on.

**Riser:** The vertical part of a staircase.

**Starting Step:** The first tread and riser of the staircase.

**Nosing:**
1. Tread Nosing: the horizontally projecting edge of a stair tread, overhanging the riser.
2. Nosing/Landing Tread: Located around balconies/overlooks for balusters to rest.

**Cove Molding:** A decorative piece of trim moulding usually under treads, nosing, or box newels to cover joints between treads and riser, and etc.

**Rake:** The slope or angle of the staircase.

**Handrail:** Horizontally or on stair rake, to be grasped with the hand for support when walking up and down the staircase or overlooking balconies. This sits on top of balusters and attaches to newel, rosettes, or columns.

**Fittings:** Transition pieces of handrail so straight handrail can change heights or directions.

**Shoerail:** runs parallel with handrail that is plowed for placing balusters.

**Fillet:** a thin flat piece of wood to fill plowed handrail or shoe rail between balusters.

**Newels:** The chief support piece for the balustrade system. These are usually larger and heavier than balusters and are located in critical stability points of the balustrade system and balcony areas.

**Baluster:** the vertical decorative closely spaced wooden/metal pieces between newel posts.
WARRANTY
Compleat Stair Company offers a one year limited liability from defective materials or workmanship on products. Compleat Stair Company is not responsible for any misuse or improper use of products and no warranty will be honored with regards to safety and performance of materials and staircase. Installation of any products purchased should be installed by experienced and qualified person(s) according to construction industry standards in your area.

Only specified stair parts and staircases are determined for exterior use. Storage and use of all products are the responsibility of customer. Parts and staircases should be stored out of weather extremes including but not limited to: extreme humidity, temperatures, rain, and etc. These extremes can cause the following: delaminating, checking, warpage, raised grain, and discoloration. When staircase is installed, proper coverage of treads, risers, and stringers should be applied to prevent damage by customer. Coverage is available for staircases for an additional charge. When parts are installed they should be finished as soon as possible.

Many species of woods are prone to age fast, especially when exposed to sunlight. This is a natural tendency for wood, and will continue to age even after a finish has been applied. The process can be slowed down by storing materials at room temperature in a dark area, and applying finish as soon as possible.

Compleat Stair Company reserves the right to modify design or specifications to either improve products or enhance manufacturing without notice.

PRICING
The current LIST PRICE supersedes all previous price lists. Quoted materials hold a one month guaranteed price, unless customer changes materials, and is subject to change without notice.

Freight is the customer's responsibility. If you require freight, please arrange for pick-up with Compleat Stair shipping department and your specified Freight Company.

TERMS
Customer responsible to report any damage or incorrect shipments within 48 hours of receipt of any product. Discount terms are privileges, not a right, and will be strictly adhered to. Returned checks are subject to our $35.00 fee plus any bank fee charges. We reserve the right to charge interest for late payment beyond company established policies with customer. Outside Sales accounts are subject to a deposit, and remaining balance is C.O.D. All special orders (wood species, specific dimensions and non stock items) are on prepay status and are non-refundable.

LINEAR
Linear products, such as handrail, cove mould, basecap, linear riser/stringer materials, will be shipped to requested length, if possible. Otherwise, linear products will be shipped and billed to the next longer length available.

QUALITY STANDARDS
We use custom grade lumber, wood is a natural product, and therefore, different wood species have varying natural characteristics. Orders that require quality above this high standard will have an additional charge.

RETURNS
APPROVAL: Returns can only be made on stock merchandise and must have prior approval from Compleat Stair Company. A return # is required in order to accept any returns. Consult your salesperson or an in-house sales person.

CHARGE: Merchandise with proper paperwork approved for return is subject to a 20% restocking charge. Merchandise without paperwork is subject to a 40% restocking charge. We reserve the right to not accept returns without proper paperwork.

FREIGHT: The customer is responsible for freight on all returns.

CONDITION: Merchandise must be in good, saleable condition in the original carton, if any. Custom orders and cut, painted or otherwise modified merchandise will not be approved for return or credit.

TIME: Returns must be made within 90 days of the invoice date. Discontinued items will not be accepted.
The complete stair system.